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Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Re: Respectfully Opposing the US Telecom Petition

I chose a competitive provider, Sonic specifically because they provide a truly fast, thorough, customer-oriented service in my area. They always answer immediately and have helpful tech support. Consumer choice for getting this kind of helpful supplier is vital. But it was hard to find them, at first.

When I first moved in, I tried to get the main local provider, PacBell I believe. But they required a wait of two to three weeks to get online. A savvy tech friend suggested Sonic, who put me online in 15 minutes flat and gave me a deal on national phone service for almost free compared to my current phone bill.

The leading provider had very poor phone support and disinterested representatives. They didn't have any incentive to offer better service, even in a large metropolitan area like San Francisco.

As a consumer, it's a real advantage to benefit from competition and keep prices fair for all. I respectfully ask the FCC to take this under consideration and say "no" to price hikes for internet and phone service. We already pay enough.

Good broadband is vital to me, no matter the wealth of the sender, I need good, fast service on both sides. I need to be able to communicate quickly and share large files with individuals or rural friends who may not have good service available if competitive providers are removed from the picture.

I'm very happy with the Sonic service I have now, but going back to only one or two suppliers is a definite step backwards for me. Thank you for your consideration in this matter.

Louisa Sugar